

December 13, 2019

NAME
BUSINESS NAME
ADDRESS
CITY, STATE ZIP**Massillon Road North Construction Communication**

Dear XXX,

Happy Holidays! As 2019 winds down and we begin 2020, the City of Green is planning for our largest infrastructure improvement project – Massillon Road North (I-77 to SR 619). This project, ten years in the planning, is slated to begin in late spring 2020. As we gear up for construction, I wanted to share with you about how the City plans to communicate with residents and businesses.

Project Manager H.R. Gray to Provide Direct Construction Communication to those in Immediate Area.

The City has engaged with H.R. Gray as the project manager. H.R. Gray project managers, Zach Kimble and Greg Soldierson, will be the City's eyes and ears on the ground for the project and will be directly communicating with each of the businesses as it relates to construction activities. Throughout December and into January, Zach and Greg will be stopping by to introduce themselves and your gather contact information. We are also gathering this info online through a quick form on our website at www.cityofgreen.org/MassillonNorth.

Communications Plan for the Entire Project Being Developed.

The City is currently working on a communications plan for the entire project to share project updates. We are also developing communication tools for businesses in the corridor to use as the project progresses (i.e. how to reach businesses and navigate roundabouts, etc.). We have already engaged with a small advisory group of businesses in the corridor to help us create this plan.

We Ask for Your Input. We understand that the uncertainty of the construction project causes some anxiety for our businesses. We also understand that sometimes the speed of government (and construction) doesn't always match that of business. We, however, are working to engage and communicate with you and actively request your feedback and input throughout the project.

We've attached a short summary of the project and contact information for our key project staff for your reference. As construction approaches, we will be hosting several informational meetings for local businesses in the spring. More details on these meetings will be sent as it becomes available. In the meantime, please don't hesitate to contact me with any concerns or questions at 330-896-6602 (office) or 330-858-5052 (cell).

Warm regards,

Gerard Neugebauer, mayor
City of Green
gneugebauer@cityofgreen.org